North Carolina State University Distance Education Student Evaluation Form

Please help us by completing this brief questionnaire and returning it promptly. Your recent experience with our distance education courses will help us understand how we can better help you achieve your educational goals. Your responses will be confidential.

If you took more than one distance education course this semester, please fill out a separate form for each course. Please return the survey in the enclosed postage-paid envelope.

1. What was your primary reason for taking this course?
   Mark only one.
   
   ○ Personal interest
   ○ Professional development/career goals
   ○ Progress toward my degree/certificate
   ○ Passing this course will help me get off academic probation
   ○ This course is not available on-campus
   ○ Other (specify) ____________________________

2. In which of the following ways does distance education help you?
   Mark all that apply.
   
   ○ Meeting work schedule responsibilities
   ○ Meeting family responsibilities
   ○ Helping save money
   ○ Saving commuting time/parking problems
   ○ Taking advantage of the ways I learn best
   ○ Other (specify) ____________________________

3. Was the course description accurate?
   
   ○ Fully
   ○ In some aspects
   ○ Not very
   ○ I never saw a course description

4. In general, was the subject matter appropriate for distance education?
   
   ○ Very appropriate
   ○ Mostly appropriate
   ○ Not very appropriate
   ○ Not at all appropriate

5. Was this teaching method a good way for you to learn this material?
   
   ○ Very good
   ○ Adequate
   ○ Not very good
   ○ I would not do this again

6. Rate the quality of your communication with the instructor(s).
   
   ○ Excellent
   ○ Adequate
   ○ Poor
   ○ N/A

7. Rate the quality of your contact with other students in the course.
   
   ○ Excellent
   ○ Adequate
   ○ Poor
   ○ N/A

8. Rate the quality of instructions about how to obtain the course materials.
   
   ○ Excellent
   ○ Adequate
   ○ Poor
   ○ N/A

9. Rate the reliability of the technology used in your coursework.
   
   ○ Excellent
   ○ Adequate
   ○ Poor
   ○ N/A

10. Rate the help you received with any technical problems you encountered.
    
    ○ Excellent
    ○ Adequate
    ○ Poor
    ○ N/A

11. Rate the help you received with any instructional problems you encountered.
    
    ○ Excellent
    ○ Adequate
    ○ Poor
    ○ N/A
12. Did you use any of the following NC State services during the semester? If yes, please rate these services.

<table>
<thead>
<tr>
<th>Service</th>
<th>Yes</th>
<th>No</th>
<th>Excellent</th>
<th>Adequate</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Distance Education Office(s)</td>
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<td>b. Library</td>
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<td>c. Bookstore</td>
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<td>d. Academic Advising</td>
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<td>e. Exam Proctoring</td>
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<td>f. Registration/Records</td>
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<td>g. Cashier</td>
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<td>h. Financial Aid</td>
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<td>i. Help Desk (919/515-4357)</td>
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<td>j. Help Desk (<a href="mailto:help@ncsu.edu">help@ncsu.edu</a>)</td>
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</table>

13. How would you rate the quality of the delivery methods used in this course? Mark all that apply.

<table>
<thead>
<tr>
<th>Method</th>
<th>Excellent</th>
<th>Adequate</th>
<th>Poor</th>
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<tbody>
<tr>
<td>a. Instructor in class at an off-campus location</td>
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<tr>
<td>b. Correspondence</td>
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<td>c. Videocassettes</td>
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<td>d. One-way video broadcast (i.e., satellite or cable TV)</td>
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<td>e. Live, two-way full motion video</td>
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<td>f. Live, two-way compressed video</td>
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<td>g. Computer conferencing</td>
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<td>h. Internet</td>
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<td>i. CD ROM</td>
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</table>

14. For future distance education courses from NC State, which delivery methods would you prefer? Mark all that apply.

- Instructor in class at an off-campus location
- Correspondence
- Videocassettes
- One-way video broadcast (i.e., satellite or cable TV)
- Live, two-way full motion video
- Live, two-way compressed video
- Computer conferencing
- Internet
- CD ROM

What other distance education courses would you take if they were available within the next year?

________________________________________________________________________

________________________________________________________________________

What changes you would like to see in the way NC State provides distance education programs and services?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

We appreciate your assistance in completing this questionnaire. Your responses are confidential and data collected from this evaluation will be reported in a manner to protect anonymity. Please return the survey in the enclosed postage-paid envelope.